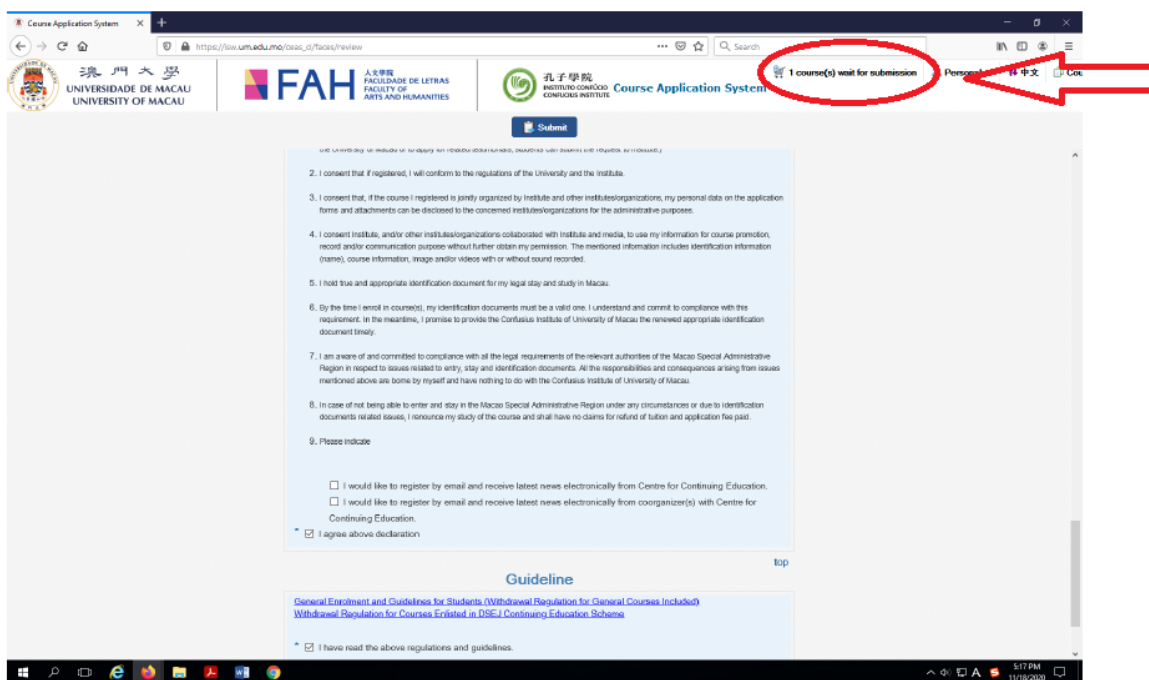
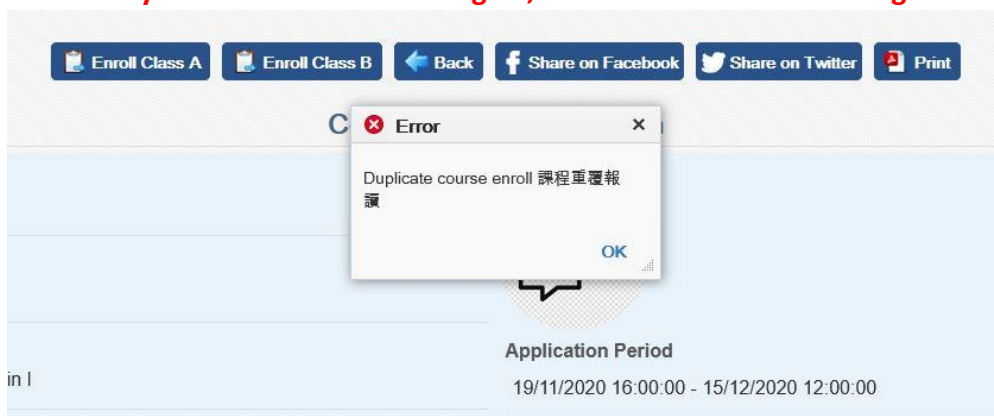


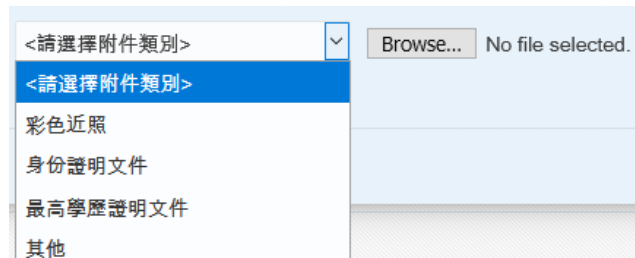
Frequently Asked Questions

Q1. I have “enrolled” the course but I did not receive a confirmation email generated by the system. When I try to “enroll” the course again, I received this error message.

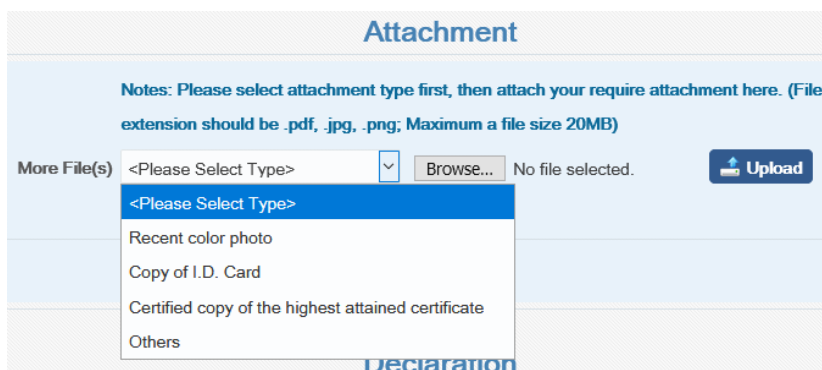
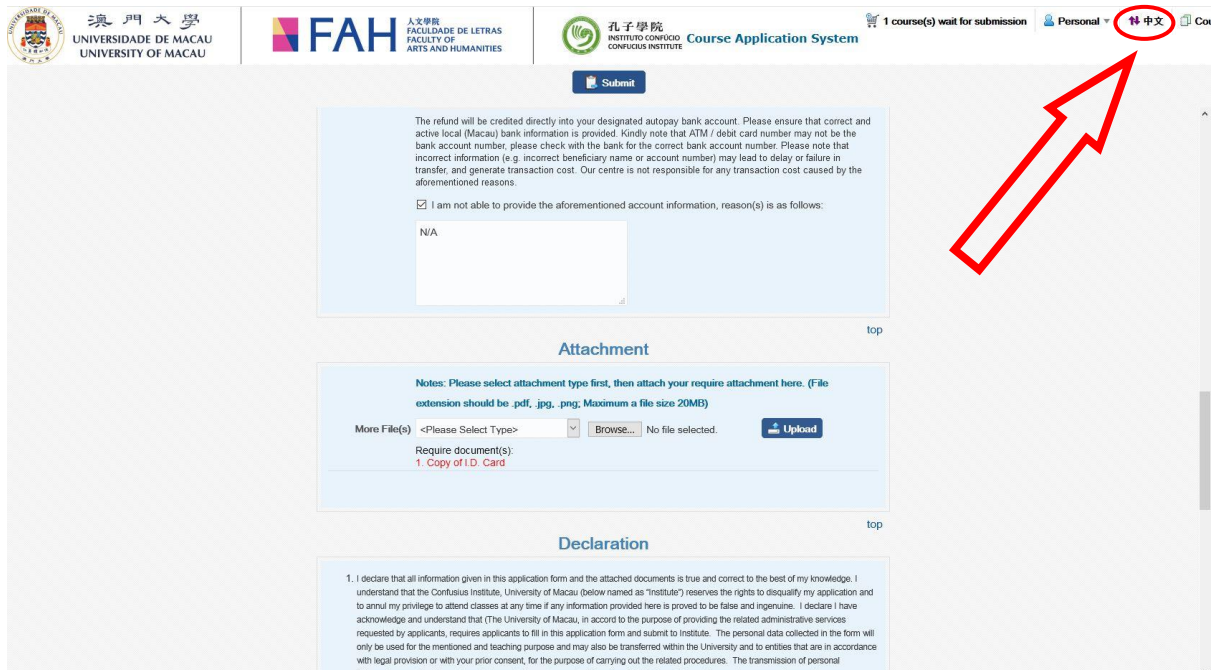


A1. After selecting the course that you would like to enroll to, you should click the “1 course(s) wait for submission” button on the top right corner. Then you will be asked to review your personal information and input additional information. Once completed, you should click the “NEXT” button to proceed submitting an application. You will then receive a confirmation email with a reference number of your application.

Q2. When I try to select the document type to upload my ID copy, I found that the options on the drop-down menu are all in Chinese. How can I change them back to English?



A2. You can click the button “中文” on the top right corner to Chinese and click “English” to switch it back to English. The options on the drop-down menu should be in English language now.





Q3. I input my name correctly without comma, but there is still an “error message” showing on the top of the page.

Registration

Name should be the same as your identification document without comma

* ID Name in English

ID Name in Chinese

A3. This is just a hint for applicants and not an error message. You can proceed to submit your registration once you finish entering all the required information.